

# *faces* of the Library

Annual Report 2009



**Harford County Public Library**  
**Harford County Public Library Foundation**



“There is something wonderful about seeing our libraries filled to capacity. **People are finding their way to libraries in greater numbers than ever** – some for the first time. Whether they’re families wanting to save the cost of DVD rentals, people who can no longer afford to buy books, or someone needing help with resume writing, customers are flying into local libraries. Take a quick walk through your local library and you’ll be astounded at how much is going on, from story times to book clubs to study groups and garden lectures - all free. **Libraries are our community centers**, and in a time of such instability, they– and the staff and volunteers who lead them with dedicated professionalism–are needed more than ever.”

*-Lucie L. Snodgrass, Chairperson, Harford County Public Library Board of Trustees*



# *faces* of Harford County Public Library



## **HCPL Board of Trustees**

*front row from left:*

Edward L. Kimmel  
Louise A. LeTendre,  
Treasurer  
Audra L. Caplan  
Library Director  
Lucie L. Snodgrass,  
Chairperson  
Jennifer L. Vido,  
Vice Chairperson  
Ernest L. Hepler, Jr.

*back row from left:*

Joseph Hightower, Jr.,  
Student Representative  
Richard E. Kinard  
Gregory N. Seltzer  
William G. Nicodemus  
Chad R. Shrodes,  
County Council Liaison  
Monroe L. Manning

*The theme of our annual report this year is*

“faces of the library”. As the number of walk-in and virtual visiting customers has increased from 2 million, five years ago, to over 8 million today, we are seeing many familiar faces and many more new faces.

With the economic downturn creating record unemployment and personal funding and job losses for individuals and families, the library is the educational and cultural center for job seekers, recreational readers, do-it-yourselfers, and families looking for free, interactive and multicultural programming.

Our numbers show it – phenomenal increases in program attendance, summer and winter reading program registrations, materials borrowed and public computer access and training.

Through community initiatives and partnerships, improved services, and building renovations, the entire staff of Harford County Public Library is striving to bring smiles, satisfaction and support to all the faces in our community.

***Audra L. Caplan***

**Director, Harford County Public Library**

# faces of the Harford County Public Library Foundation



Kathy Wajer, Vanessa Milio, Terry Hanley, Mark Welsh, Terry Troy



Annual reports are typically full of names and numbers, all quantifying the success of the previous year. This year's report includes those items, but it also includes the faces behind the names. It features the faces of library customers; faces of elected officials celebrating growth and the faces of donors generously giving resources.

It also features the faces of tireless board members, who donated their time and talents to making this year a successful one for our organization. Faces of the dedicated members of the Harford County Public Library Board of Trustees, whose due diligence and tenacity ensure a smoothly run library system; and the energetic and diverse faces of the Foundation's Board of Directors, who build relationships between individuals, businesses and community leaders to bring enhanced experiences for library customers.

This year the Foundation's efforts produced successful events, the fall gala, *Black, White & Read: An Evening in the Stacks*, and at the spring author event, *A Night Out @ the Library*. Both events continued to raise awareness and resources for Harford County Public Library. The campaign to benefit the Whiteford Branch demonstrated their continued desire to support growth within the system, while their ongoing generosity towards the summer and winter reading programs is a testament to their commitment.

These individuals are the faces of Harford County Public Library Foundation and ones that we are proud to have connected to our organization.

**Vanessa Milio**  
Foundation Director

## HCPL Foundation Board of Directors

### Honorary Committee

Augustus F. Brown, IV • Paul Edmeades  
Claudia Holman • Steven D. Linkous  
Philip E. Logan • James J. Meehan  
Ronald W. Parker • Jerry & Tina Preston  
Joseph F. Snee, Jr. • Clark Turner • Bob Ward

### Officers

Terence O. Hanley, President  
Terry R. Troy, Vice President  
Mark N. Welsh, Treasurer  
Kathleen M. Wajer, Secretary

### Directors

William B. Allen  
Anita A. Brightman  
Audra L. Caplan  
Amy Carlson  
Tanya Cook  
Kay Deitz  
Richard G. Herbig  
Nancy G. Hume, Friends Liaison  
Richard E. Kinard  
LTC Monroe L. Manning (Ret.)  
Mary E. McClelland  
Lawrence E. Ohmer  
David E. Patzer  
Linda Van Deusen  
Durbin P. Vido  
E. Louis Wienecke III

### Foundation Director

Vanessa Milio





“Harford County Public Library is an exciting place to visit and spend time. HCPL has provided many opportunities and experiences for my family by opening doorways to information, adventure, mystery and fun. The Summer Reading Program was especially fun for my children. **I hope that everyone has an opportunity to experience the same adventures and wonder.**”

*-Terry Troy, Vice President, Harford County Public Library Foundation*





“Harford County Public Library offers a broad range of services to every age group in Harford County. I enjoy the feedback I get from children, teens, adults and seniors when they hear I am involved with the Library Foundation. **The Library means so much to so many groups.**”

*-Mark Welsh, Treasurer, Harford County Public Library Foundation*

*"Libraries will get you through times of no money better than money will get you through times of no libraries."* - Anne Herbert, author

## Stories behind the *faces*



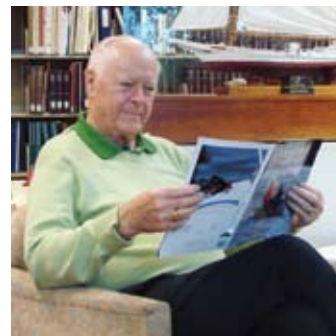
Customer visits to branches and the website soared and Abingdon Branch joined Bel Air this year when customers borrowed over 1 million books and materials from each branch. Total circulation for the entire system was 4,851,373 items.

Coinciding with the circulation increase, people want more than books and library materials. They are in need of assistance in finding jobs. We are responding with Internet access, resume help, career development, job search assistance programs and computer training. We help them to submit job applications online, create email accounts and fax resumes.

Program attendance has increased over 75% since 2004 and reached an historical high in FY 2009 with 154,011 people attending programs. More than 16,700 children and teens registered for the summer reading program. The Friends of the Library funded superlative summer outreach programs such as The Maryland Science Center and The ZooMobile. The HCPL Foundation continued to generously support the incentives and rewards for the summer program. Babies, children and teens received a special bag to carry their books in when they registered and each one received their very own book, journal or gift card upon completion of the program.

## Harford County Public Library has become crucial to our community surviving the economic downturn.

*"I save several hundred dollars annually by checking best seller books out of the library. I can reserve brand new editions and receive a call or email when the book is available."* - R. Mason, retired bank CEO





*"In about two hours at the library, I was able to accomplish work that would have taken me a day or more from my office."* -Harford County resident

## Connecting *faces*



**FACE TIME @ Your Library** is a video webcam that connects military men and women with their families here and overseas. This service is designed for families who otherwise would not have access to high speed internet or the necessary technology to have face-to-face conversations with their loved ones. Face Time is provided by Maryland Public Libraries.

Several new workshops encouraged community participation and discussions. Harford County Public Library partnered with Harford Community College to offer facilitated book discussions and programs as part of Maryland's first statewide community reading project, **One Maryland One Book**. A series of workshops, **"Grow It and Eat It!"** about growing and harvesting your own vegetable garden were

initiated and presented by the Extension Service Master Gardeners in the spring to packed meeting rooms. Changes the whole family can make to save energy were presented by Eden Mill Nature Center in **"Kilowatt Ours"** and kits with DVDs and 'Kill-A-Watt' meters were made available for borrowing.

**Playaways**, prerecorded audiobooks about the size of a deck of playing cards, are popular. Customers who use the Silver Reader outreach vehicle, which travels to assisted living facilities, long term care facilities, adult medical day care, senior centers and senior apartment locations, rave about the new item. It is easy to use and very light. Teachers praise them too, claiming that their students will "listen" along when reading text and it improves their listening and reading skills.

### Harford County Public Library introduces new services to bring together and support a growing and diverse population.



◀ The **LEAP – Science is Fun!** program at the Edgewood Branch offers local youth dynamic workshops, opportunities for hands-on experiments and discussions with local scientists and take-home science kits. Funded for a second year by a grant from the Institute of Museum and Library Services, through the Maryland State Department of Education, Division of Library Development and Services, LEAP supports STEM (science, technology, engineering, and math) with innovative resources.



**The Aberdeen Youth Program** is an after-school program located in the Aberdeen Branch that engages middle and high school teens in social activities, leadership opportunities and increases their sense of civic responsibility. The program is funded by The Harford County Local Management Board in partnership with Harford County Public Library and Boys & Girls Clubs of Harford County.



"I would like to express my appreciation for all the programs that the library offers our community. My children love being at the Aberdeen Youth Program and I love that it is a safe and constructive environment for them. During the summer you offered so many activities, including field trips, that it was the only place my children wanted to be! Thank you for giving the children of our community a place to go."

*-The Walker Family*



*"I had a dream more than 40 years ago which took 25 years to fulfill - a library for north Harford County. Then I had a second dream - an expansion of that library."*

- Sara Robinson, President, North Harford Friends

## faces of Expansion



Constructed in 1990, the 7,300 square foot Whiteford Branch is being expanded to a 13,278 square foot facility. Since its original construction, the branch has experienced significant increases in circulation and customer use. In addition to being a fully functional state-of-the-art library, the branch will now include:

- 1,047 sq. ft. meeting room
- Capacity to hold 70,000 items in the collection
- 24 new public access computers
- Wireless Internet access
- Self checkout
- Special children and teen areas with age appropriate furnishings



### ◀ Exelon presents a check to the Foundation for the new children's area in the Whiteford Branch.

Pictured left to right (back row) Alisa Harris-Daniels, Exelon Nuclear Regional Public Affairs Manager; Terence O. Hanley, Foundation Board of Directors President; Bill Maguire, Exelon Nuclear Site Vice President; Chad Shrodes, Harford County Councilman; David R. Craig, Harford County Executive; Lucie Snodgrass, HCPL Board of Trustees Chairperson; (front row) Heidi Richardson, Whiteford Branch Manager; Sara Robinson, North Harford Friends President; Audra Caplan, HCPL Director.

## Preparing for a community with increasing technological and cultural needs.

*"The Foundation's goal is to raise funds and awareness for the Library. This year we completed an ambitious campaign to benefit the Whiteford Branch and held our most successful gala to date. We provided support for both the summer and winter reading programs by partnering business leaders with library initiatives. These goals would not have been met without the tireless support of the local businesses, community leaders and the members of the Foundation Board of Directors and Board of Trustees. Together we will continue to provide a great library system for the people of Harford County."* - Terence O. Hanley, President, Foundation Board of Directors



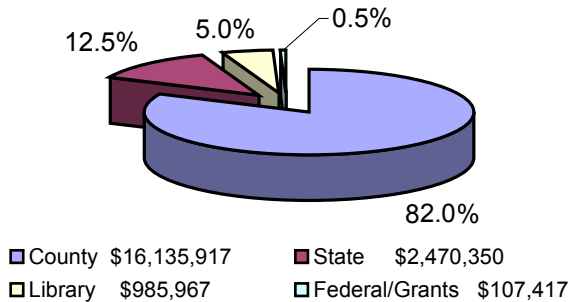
# Harford County Public Library Financial & Statistical Report FY09

Collection Size: 1,002,730

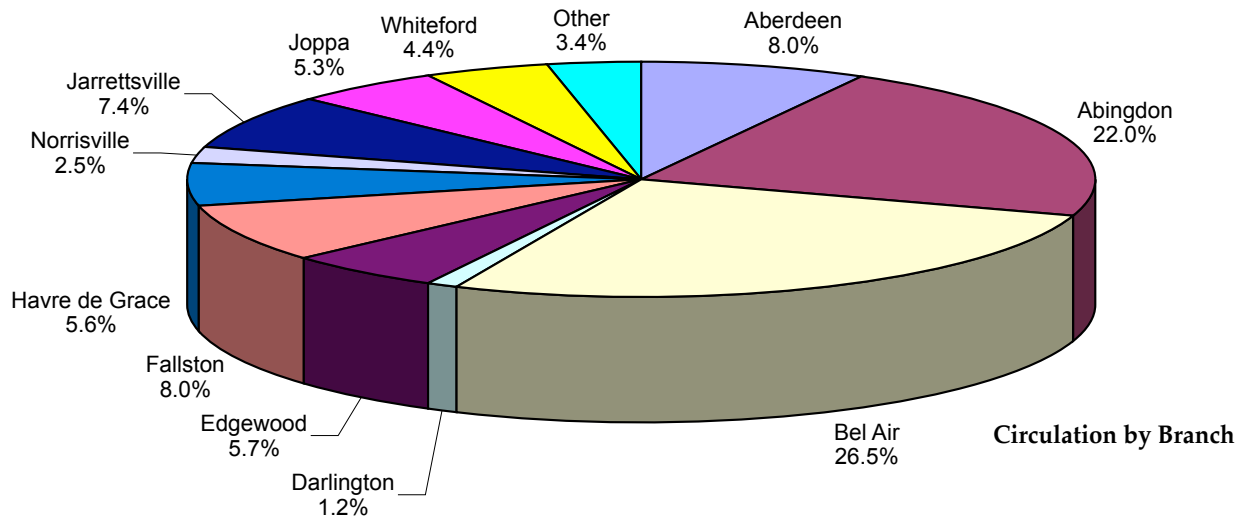
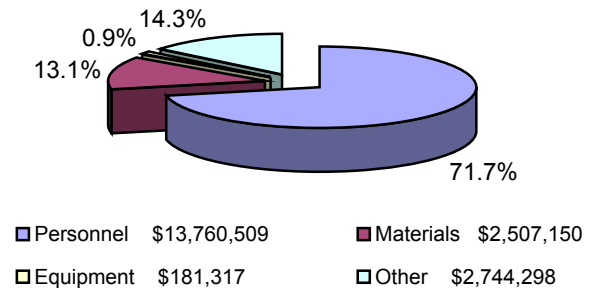
Registered Borrowers: 201,032

	FY 09	FY 08
Circulation	4,851,373	4,466,496
Information Questions	642,896	582,833
Programs	3,271	3,165
Program Attendance	154,011	140,565
Virtual Visits to Library	6,642,137	3,322,284
Walk-in Customers	1,789,341	1,665,680
Volunteer Hours	24,023	22,392
Meeting Room Use by Outside Organizations:		
Number of Groups	2,168	1,686
Number of People	27,996	29,943
Interlibrary Loan - Received	18,127	16,077
Interlibrary Loan - Loaned	11,710	8,455
Full Time Equivalent Personnel	251.28	250.9
Public Access Computers	317	317

FY 2009 Revenue Total: \$19,699,651



FY 2009 Expenditures Total: \$19,193,274



## Harford County Public Library Foundation Statement of Activities

### For the years ended June 30, 2007, 2008, and 2009

	2007	2008	2009
<b>Support and Revenue</b>			
Contributions	\$64,380	\$85,065	\$90,523
Gala Event Revenue	62,973	73,180	75,253
Other Event Revenue	9,080	7,525	5,075
In-Kind Contributions	31,703	51,035	69,589
Interest Income	3,706	4,138	3,525
<b>Total Revenue</b>	171,842	220,943	243,965
<b>Program Expenses</b>			
Donations to HCPL	88,579	78,704	76,438
<b>Supporting Services</b>			
Fundraising Expenses	1,380	945	796
Gala Event Expenses	30,559	36,356	39,515
Other Event Expenses	4,856	3,349	3,204
In-Kind Expenses	31,703	51,035	69,589
Other	11,357	13,056	21,370
<b>Total Supporting Services</b>	79,855	104,741	134,474
<b>Total Expenses</b>	168,434	183,445	210,912
<b>Change in Net Assets</b>	3,408	37,498	33,053
<b>NET ASSETS – Beginning of Year</b>	73,729	77,137	114,635
<b>NET ASSETS – End of Year</b>	\$77,137	\$114,635	\$147,688



from left: Terry Troy, Foundation Board of Directors Vice President; David Craig, County Executive; Jeffrey Sawyer; Audra Caplan, Library Director; Erin Troy and Spencer Mooring enjoy a glamorous night at *Black, White & Read: An Evening in the Stacks*. The event exceeded expectations, raising over \$115,000 through support of local businesses and community members.



# *faces* that Make a Difference



Summer Reading Program Kick Off Event at the Abingdon Branch, June 15, 2009

## **COMMUNITY PILLARS**

**(\$10,000 +)**

Jack & Signe Shagena

## **PRESIDENT'S CIRCLE**

**(\$5,000 +)**

Celebree Learning Centers  
HAR-CO Maryland Federal Credit Union  
McDonald's LPGA Championship  
PNC Bank  
Verizon

## **DIRECTOR'S CIRCLE**

**(\$2,500 +)**

Aberdeen Proving Ground Federal Credit Union  
Barnes & Noble Booksellers  
Bel Air Friends of HCPL  
Berardino Family Trust  
Kay & Paul Deitz  
Huether-McClelland Foundation  
Jarrettsville Builders  
Rotary Club of Aberdeen Charities  
Slavie Federal Savings Bank  
Lou & Linda Wienecke

## **LIBRARIAN'S CIRCLE**

**(\$1,000 +)**

B B & T Mortgage  
Darlington Friends of HCPL  
Edmeades & Stromdahl  
Flowers by Bauers  
Crystal & Reginald Flowers  
Frank Hajek & Associates  
Freedom Federal Credit Union  
Gale Cengage Learning  
Gessner, Snee, Mahoney & Lutche  
Greater Harford Committee  
Harford Community College  
Independent Can Company  
Sheila Jacobs  
James Kennedy  
Richard & Susan Kinard  
Amy Cole-Kirby & Kevin Kirby  
Library Interiors  
Mason-Dixon Business Association  
Mason-Dixon Lions Club  
Morgan Stanley / Smith Barney  
Ronald & Sarah Parker  
Slate Quarry Furniture  
Edmund & Lucie Snodgrass  
Whiteford Pharmacy  
Gregory S. Whiteford

## PATRON'S CIRCLE

(\$100+)

A Bright Idea  
Lyle & Linda Aaby  
Aberdeen Lioness Club  
Allied Telephone & Data Corporation  
Elise Andrews  
Anonymous  
James & Victoria Antal  
Applewood Farm  
The Arena Club  
Curves of Whiteford  
Edgewood Friends of HCPL  
Total Urgent Care  
Whiteford TAG  
Carole Andrews  
Mary A. Balzé  
Sheriff Jesse & Lou Ann Bane  
Judith Barber  
Bill & Gloria Barnhart  
Bill & Mary Ellen Bates  
David & Kathleen Beck  
Constance Beims  
Larry & Patricia Benedict  
Thelma L. Berman  
Martha F. Berry  
Greta Brand  
Martin & Maxine Braun  
Angela Brown  
John Browning  
Susan & Steve Burdette  
Jim Butcher  
Luisa Caiazzo-Nutter  
David J. Callan  
Betsey & Kevin Champion  
Audra Caplan  
Amy & Bret Carlson  
Carol A. Chase  
Amy & Joseph Clupp  
Daniel W. Cochran  
Barbara & Robert Compton  
Grover C. Condon  
Tanya Cook  
Charles & Ruby Corum  
County Executive David R. Craig  
Dale & Darlene Dabbs  
Natalie Dandekar  
Nancy Donnelly  
Craig & Adrienne DeRan  
Jeffrey M. Dresher  
Daniel Driban  
Al & Virginia Estevez  
Terrence D'Onofrio  
Ian & Michelle Fallon  
Friends of Billy Boniface  
Carol Frontera  
Kendra Frost  
Glenn & Linda Gall  
Dean Gebe  
Michael Geppi  
Gary D. Getz  
C. Kaye Gibson  
Scott Gibson  
David & Karen Gilliss  
Edward J. Gilliss  
Teresa Grant  
Terry & Debbie Hanley  
Harford Bank  
Harford County Chamber of  
Commerce

Harkins Funeral Home  
George & Cora Harrison  
Joelle & Donald Hash  
Mark & Mary Hastler  
Veronique Hauschild  
Carolyn Hawkins  
HCPL Friends of Jan Manna  
HCPL Materials Management  
Art & Ann Helton  
Matt & Elizabeth Hendrix  
Rick & Mary Kate Herbig  
Patrice L. Hetherington  
Hodes, Pessin & Katz  
Joan H. Hodous  
Claudia & Richard Holman  
Lawrence & Hazel Hopkins  
Nancy Hume & Jim Merlihan  
Emily H. Humm  
Robert & Janice Humphreys  
Huntington Learning Centers  
Evelyn Ishmael  
Jarrettsville Friends of HCPL  
Jarrettsville Lions Club  
Cathleen M. Johnson  
Karmen Kater-Slezak  
Kelly Financial Group  
Edward Kimmel  
Michael & Carol King  
Stephen & Ann Kirchner  
Russell & Annie Kovach  
Wayne C. Kyle  
Lassen, Marine & Webster  
Louise A. LeTendre  
David & Julie Lynn  
Ralph Manna  
Karen Manning  
Monroe L. Manning  
Maryland Golf & Country Club  
Eleanor Q. Mason  
Don & Carol Mathis  
Eric & Tracey McLaughlin  
Patrick & Dolores McGuire  
Eric & Julia Mephram  
Deborah G. Merlock  
Donald & Joy Merryman  
Ronald J. Messina  
Fran Milio  
Justin Milio  
Vanessa Milio  
Donald & Amy Miller  
Jon L. & Cynthia A. Miller  
Kelli L. Miller  
John S. Murphy Post 7130  
Tobias & Laura Musser  
Jennifer Naylor  
Heather Neagul  
Bill & Nancy Nicodemus  
North American Rock Garden Society  
North Harford Friends of the Library  
John & Catherine O'Neill  
Leonard A. & Mary J. Parrish  
Charlene & Samuel Phillips  
Ted Pibil  
Jo Ann Pinder  
Jeffrey J. Plum  
Elizabeth & Michael Pratt  
PromoLogic  
Kenneth & Barbara Purce  
Mark & Jennifer Ralston  
Heidi & Stuart Richardson  
Ripken IronBirds Baseball

Tony & Maxine Rising  
Michael & Teresa Robinson  
Sara Robinson  
Paul Ryan  
Jeffrey & Wendy Sawyer  
Saxon's Diamond Centers  
Donna Sebly  
Diane Sengstacke  
Ray & Teresa Shell  
Jonathan & Liz Shimaitis  
Elizabeth Sidell  
Donna M. Sigwart  
David M. Schwaber  
Skylight Creative Ideas  
Marylou Smith  
Eric & Amy Snyder  
Kathleen Spaeth  
Charles E. Stevens, Jr.  
Clarence & Mary Stewart  
Joan Stiffler  
Tommy & Lovey Stofko  
Alma J. Storms  
David & Claudia Sumler  
Kelly M. Sweatman  
Lynn Sweatt  
Mary L. Taylor  
Paul & Sandra Tracy  
Claudia Troy  
Erin Troy  
Terry & Steve Troy  
Valerie Twanmoh  
Bill & Sharon Vanden Eynden  
Durbin & Jennifer Vido  
Kimberly & Charles Wagner  
Bob & Kathy Wajer  
Nicole Ward  
Charles & Mary Weeks  
Jim & Kathy Welch  
Ruth Wert  
Mark Welsh  
Bill & Donna White  
The Wiitala Family  
Charles R. Wiley  
Gia Wilhelm  
Deborah S. Williams  
James Wilson  
Katherine M. Wirth  
Theresa Wiseman  
Charles & Dorothy Wolfkill  
Mark & Patricia Wolkow  
Mary T. Wray  
John & Sharon Wuori

## READER'S CIRCLE

(\$1.00 +)

Aberdeen Alumni OWC Bridge Club  
Catherine T. Adams  
Mark & Claudia Albe  
William & Carol Allen  
Stacey Alley  
American Association of  
University Women  
Anonymous  
Frank Arndt  
Megan Baker  
Denise Barrett  
Claire Beck  
Margaret F. Birley  
Patricia Blakeley  
Joann Blewett

Mary Ann Bogarty  
Andrea Branzell  
Bradford Burdette  
James & Denise Carnaggio  
Thomas & Deborah Carroll  
John & Dana Casner  
Angel Christman  
Deanna & Donald Coll  
Larry M. & Victoria Corum  
Bob & Lee Crush  
Martha Crouse-Farley  
James & Teresa Crumpler  
Natalie Dandekar  
Susan M. Deeney  
Bill & Barbara DeRose  
Edgewood Area Child  
Development Center  
Karen E. Epps  
Shayla Fahey  
FastFrame – Bel Air  
Dennis & Lois Fisher  
Elizabeth Foley  
Earle & Gertrude Freedman  
Joanne Galantino  
Louise Geczy  
Mary L. Gibson  
Ethel R. Gilliss  
Robin Gladstone  
Senator Barry Glassman  
Patricia Griffin  
Jacqueline Haas  
Arch & Rita Handy  
Melissa Harrah  
Havre de Grace Branch Staff  
Dorothy Jazombek  
Joppatowne Garden Club  
Patricia Kapelanczyk  
Amy & Michael Kraft  
May Kuroiwa  
Martha C. Lamb  
Beth LaPenotiere  
Linda Lindsay  
Janine M. Lis  
Philip Logan  
Nancy McClary  
Parent Child Care Association  
David E. Patzer  
Joe & Diane Payne  
Deborah Ptasinski  
Susan Rice  
Sue A. Rouzer  
Judy & Paul Rudisaile  
Richard P. Russell  
Frances & Gary Sawyer  
Barbara Schultz  
Phyllis Smith  
Stephanie Stirgwort  
Thomas & Stephanie Topscher  
Town of Bel Air  
Frances Ursin  
Willa-Ann E. Wagman  
Al & Linda Wagner  
Colleen Weese  
Kathleen Wert  
Sue Ann West  
Kathleen Whitehead  
William & Sarah Zappa





Journalist Robert Samuelson spoke at the 3<sup>rd</sup> Annual *A Night Out @ the Library* held at the Jarrettsville Branch on April 17, 2009.

## IN-KIND GIFTS

### COMMUNITY PILLARS (\$10,000+)

Comcast Cablevision

### PRESIDENTS CIRCLE (\$5,000+)

Baltimore Examiner  
 Carried Away Gourmet  
 Homestead Publishing  
 Richardson's Flowers & Gifts

### DIRECTOR'S CIRCLE (\$2,500+)

FastFrame / Bel Air  
 Innovative Exchange  
 WXCY 103.7 FM

### LIBRARIAN'S CIRCLE (\$1,000+)

Bonefish Grill  
 Broom's Bloom Dairy  
 Coffee Coffee  
 Luciano's Entertainment  
 Recorded Books  
 Select Event Rentals  
 Skylight Creative Ideas  
 Clark Turner Signature Homes

### PATRON'S CIRCLE (\$100+)

A Bright Idea  
 Aberdeen Heritage Trust  
 Aldo's Restaurant  
 An Extraordinary Limousine  
 Arena Club  
 Babe Ruth Birthplace Foundation  
 William M. Bates  
 Boyle Buick  
 Irmgarde B. Brown  
 Susan U. Burdette  
 C. R. Myers  
 Chapman Limousine  
 Cincinnati Reds  
 Walter Corsa  
 Curves  
 Darlington Friends of HCPL  
 Details by Weston  
 Craig & Shelley Dolan  
 Pat Donovan  
 Eden Mill Nature Center  
 Harford Bank  
 Harford Cleaners  
 Harford County Lyme Disease Support Group  
 Harford County Republican Women  
 Mary & Mark Hastler  
 Leo Heppner  
 Cynthia Hergenbahn  
 Hess Hotels Group  
 Nancy Hume  
 Images of Sommer  
 John Carroll High School  
 Jordan Thomas Salon  
 Koffee Talk  
 John & Sandra Landbeck  
 Vincent & Barbara Lash  
 Maryland Golf & Country Club  
 Maryland Jockey Club  
 McDonald's LPGA Championship  
 John & Catherine O'Neill  
 Paradise Salon & Day Spa  
 Pride of Baltimore II  
 Janet & Henry Riecks  
 John Sauers  
 Sephora USA  
 Jan Shive  
 Tastefully Done  
 THUD  
 Vandiver Inn  
 Village Peddler  
 Washington Capitals  
 Winters Run Golf Club  
 YMCA of Central Maryland

### READER'S CIRCLE (\$1.00 +)

Baltimore Streetcar Museum  
 Bomboy's Homemade Candy  
 Chameleon Café  
 Chez Tomas  
 Churchville Service Center  
 Clarence's Taste of New Orleans  
 Cliff's Liquors  
 Debbie's Mane Concern  
 Déjà Vu Salon & Spa  
 Della Rosa's @ Canton Crossing  
 Dodd's Edgewood Florist & Gift Shop  
 Dollar General of Whiteford  
 Gyleen X. Fitzgerald  
 Flagship Cinema  
 Four Evangelists Orthodox Mission Church  
 Friendly's Restaurant  
 Frito Lay  
 Geppi Entertainment Museum  
 Deborah Gibbons  
 Harford Community College  
 Harford Tire Service  
 Heartbeat  
 Joan Hodous  
 Claudia Holman  
 IronBirds - Ripken Baseball  
 Jiffy Lube  
 La Tolteca  
 McCormick & Company  
 Jim Merlihan  
 Nails by Kevin & Tammie  
 Nancy Newman  
 P N C Bank  
 Public Justice Center  
 Sean Bolan's Irish Pub  
 David Seibert  
 Shamrock Coffee Company  
 Simply Sparkle  
 Sizzling Bombay Indian Restaurant  
 Skipjack Martha Lewis  
 Slavie Federal Savings Bank  
 Special Somethings Decorative Paintings  
 Tea by Two  
 Tiger Lily  
 Torino's  
 USS Constellation  
 Jennifer Vido  
 Janet B. Waters  
 Wilson's Farm Market  
 Zen 16 Sushi Café

*This listing reflects gifts made from July 1, 2008-June 30, 2009. If we inadvertently made an error, we apologize. Please call us so we can correct our records.*

## BRANCHES

**ABERDEEN** Branch Manager – Gregory Wollon  
21 Franklin Street Aberdeen, MD 21001 410-273-5608

**ABINGDON** Branch Manager – Lisa Mittman  
2510 Tollgate Road Abingdon, MD 21009 410-638-3990

**BEL AIR** Branch Manager – Beth LaPenotiere  
100 E. Pennsylvania Avenue Bel Air, MD 21014  
410-638-3151, TTY 410-838-3371

**DARLINGTON** Branch Manager – Cathy Johnson  
1134 Main Street Darlington, MD 21034 410-638-3750

**EDGEWOOD** Branch Manager – Susan Deeney  
629 Edgewood Road Edgewood, MD 21040 410-612-1600

**FALLSTON** Branch Manager – Joyce Wemer  
1461 Fallston Road Fallston, MD 21047 410-638-3003

**HAVRE DE GRACE** Branch Manager – Irmgarde Brown  
120 N. Union Avenue Havre de Grace, MD 21078 410-939-6700

**JARRETTSVILLE** Branch Manager – Linda Lupro  
3722 Norrisville Road Jarrettsville, MD 21084 410-692-7887

**JOPPA** Branch Manager – Karen Lamis  
655 Towne Center Drive Joppa, MD 21085 410-612-1660

## ADMINISTRATION

**ADMINISTRATION & SUPPORT SERVICES**  
1221-A Brass Mill Road Belcamp, MD 21017  
410-273-5600, 410-838-3749, 410-575-6761

**Audra L. Caplan, Director**  
caplan@hcplonline.info Ext. 2246

**Mary Hastler, Associate Director**  
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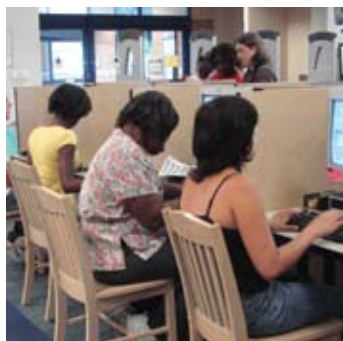
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